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**Daikin launches voice control feature for its Daikin Residential Controller app**

**Brussels, 07 January 2020 - After releasing its Daikin Residential Controller app in January 2020, Daikin now announces a new version of the app with voice control. Users can now control their heating and cooling systems hands-free through the app via a smart speaker or virtual assistant. This way, Daikin gears up to answer the needs of modern society and its customers, who expect more comfort and ease. The app with voice control includes integrations with Google Assistant and Amazon Alexa, intuitive functions and is linked with Daikin’s after-sales services, Stand By Me.**

**Hands-free controlling of heating and cooling systems**

Daikin launches a new version of its Daikin Residential Controller app, that now contains a voice control feature. Thanks to the voice control feature, users can now control their heating and cooling systems hands-free. This means less clicks in the app, less time needed to control systems, but with the same result: all units can be managed while away or from a distance.

With the voice control feature, Daikin gears up to answer the needs of modern society and its customers. Users are constantly looking for more comfort and ease while still expecting a fast service. Even more, people live their lives on the go and want to be able to manage things on their smartphone. The voice control feature is cross-functional and multilingual and fits these needs perfectly.

**How does it work?**

Thanks to the Daikin Residential Controller app, users can manage their heating and cooling systems from their smartphone. Now it has a voice control feature, the app now also includes 3rd party integrations with Amazon Alexa and Google Assistant. The app includes intuitive functions such as a scheduling program to schedule temperature and operation mode, a tailor-made control function to control all heating and/or cooling units and a monitoring feature to have a clear overview of performance and energy consumption.

Moreover, the app is linked with Daikin’s after-sales service Stand By Me. It has the aim of providing peace of mind comfort to the end user when it comes to after-sales services. Daikin’s connectivity platform supports professional installers, end users and organizations such as social housing providers. The platform allows for an easy administration of multiple connected installations as well as cloud-based direct access to remote metering and monitoring.

**Patrick Crombez, General Manager Heating and Renewables at Daikin Europe**: “*Daikin proves again that we are part of your connected home. Thanks to the voice control feature of the Daikin Residential Controller app, we confirm again our promise to offer great design and user experience. It is easy, user-friendly, and fast. The app is part of the end-to-end solution we want to offer our customers: heating, cooling, ventilation, energy optimization and controls*”.

**About Daikin**

Daikin Europe N.V. is a major European producer of air conditioners, heat pumps and refrigeration equipment, with approximately 10,000 employees throughout Europe and 14 major manufacturing facilities based in Austria, Belgium, the Czech Republic, Germany, Italy, Turkey and the UK.

Globally, Daikin is renowned for its pioneering approach to product development and the unrivalled quality and versatility of its integrated solutions. With more than 90 years' experience in the design and manufacture of heating and cooling technologies, Daikin is a market leader in heat pump technology.